

Kalparrin is committed to ensuring all members are afforded privacy, dignity and confidentiality in their dealing with us.

Kalparrin complies with the Information Privacy Principles of the Privacy Amendment (Enhancing Privacy Protection) Act 2012 and the National Disability Service Standards (2012).

Privacy Statement

Kalparrin collects personal information directly from you. This includes information such as contact details, diagnosis details and information about our interactions with you. We do not collect information from you from a third party.

We only use your personal information for the purposes for which you give it to us and help us to provide our members with better services.

We do not give information about you to other individuals or organisations unless one of the following applies:

You have consented;

- You expect us to or we have told you we will;
- It is required or authorised by law; or
- It will prevent or lessen a serious imminent threat to somebody's life or health.

You may access personal information that we hold about you and you can ask us to correct if necessary.

All information is stored on a secure database hosted in Australia. If you are on one of our email lists, you may opt out of further contact from us. We only collect unidentified data from our website to improve our services.

What you can do

If you feel Kalparrin has done something that is not consistent with our privacy policy you can:

- Contact the Chief Executive Officer on 6456 0035
- Put your concerns in writing and email kalparrinwa@health.wa.gov.au

Privacy breaches will be investigated. If a member is dissatisfied with the outcome of any investigation they may resolve the matter by contacting the Kalparrin Board of Management.

Social Media & Privacy



Kalparrin complies with the Privacy Amendment Act (2012) and our social media is moderated by Kalparrin staff and volunteers. Any information posted on social media or elsewhere online is the responsibility of the individual author and care should be taken prior to posting.

Kalparrin

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